

HERA CHARGE ELEKTRONİK A.Ş.**CUSTOMER PRELIMINARY DISCLOSURE AND INFORMATION NOTICE FOR PERSONAL DATA PROTECTION**

This Disclosure Notice has been prepared by **HERA CHARGE ELEKTRONİK A.Ş.** / Mersis: 0461 1117 5740 0001 (hereinafter referred to as the "COMPANY" or "HERA CHARGE") in its capacity as the "DATA CONTROLLER," in accordance with Article 10 of Law No. 6698 on the Protection of Personal Data ("KVKK") and the Communiqué on the Principles and Procedures for Fulfilling the Obligation of Disclosure. We declare that personal data provided to "HERA CHARGE" is not used for purposes other than those for which it was obtained, is not processed or shared with third parties without explicit consent or the presence of any of the exceptional circumstances specified in Article 5 of the KVKK, and that all necessary administrative and technical measures have been taken to ensure an appropriate level of security in this regard.

The personal data, which are categorized and the purposes of their processing specified in detail in the "Personal Data Protection Policy" and the "General Disclosure and Information Notice" accessible from the COMPANY's website, may be collected automatically or non-automatically, in written, verbal, or electronic form, through the completion of contract forms by you for the purposes of providing better and higher-quality services to our customers, initiating and maintaining commercial relationships, and conducting commercial and administrative activities in accordance with laws regulating business and social life. This is carried out based on the legal grounds specified in Articles 5 and 6 of the KVKK, including the establishment or performance of a contract, the COMPANY's legitimate interests, fulfillment of legal obligations, and the establishment, exercise, or protection of a right, and, when applicable, based on your explicit consent.

You may submit requests regarding your rights, as listed in Article 11 of the KVKK, by filling out the Data Subject Application Form available on our website (www.heracharge.com) or by submitting a written document of similar content to "HERA CHARGE." Depending on the nature of your request, it will be processed free of charge and resolved as soon as possible, and at the latest within thirty days; however, if the transaction incurs an additional cost, a fee may be charged according to the tariff determined by the Personal Data Protection Board. For detailed information regarding the protection and processing of your personal data, please refer to the Personal Data Processing and Protection Policy available on the COMPANY's website. You can submit all written requests via postal mail to (Güllübağlar Mah. Firketeci Sk. No: 2 P.K: 34906 Pendik/ISTANBUL) or via email to (info@heracharge.com).