## HERA CHARGE ELEKTRONIK A.Ş. CUSTOMER COMMUNICATION CONSENT FORM FOR PERSONAL DATA PROTECTION

Within the scope of the General Disclosure Notice on the Protection of Personal Data presented to me by **HERA CHARGE ELEKTRONÍK A.Ş. (Mersis: 0461 1117 5740 0001)** (hereinafter referred to as the "COMPANY" or "HERA CHARGE") in accordance with the relevant provisions of Law No. 6698 on the Protection of Personal Data (KVKK) and the Regulation on the Protection and Processing of Personal Data:

- 1.I acknowledge and declare that I have been informed and give my explicit consent for the processing of my personal data by the COMPANY, or by authorized data processors who have been appointed by the COMPANY while ensuring the necessary security measures. These personal data include Identity Information (Name, Surname), Contact Information (Phone number, email account, and social media accounts Instagram, Facebook, etc.), Financial Information (Tax Identification Number, Bank Account/IBAN/Credit Card Number, Billing Information, etc.), Transaction Information (IP Address, Website Entry and Exit Information, Password and Login Information), Location Information (Location data for customers with a user account), Customer Transaction Information (Request information, Complaint information), Other (Information and documents provided voluntarily by the individual), and suggestions aimed at improving business processes, as well as for the purposes of maintaining communication with the requesting customers.
- 2. I acknowledge and declare that I have been informed and give my explicit consent for my personal data listed above to be transferred to authorized public institutions, lawyers, consultants, auditing firms, and other third parties for the COMPANY's fulfillment of its legal obligations, for use in a potential legal process to meet the burden of proof, and for the execution of the COMPANY's business activities and legal obligations.
- 3. I have been informed of my legal rights under Article 11 of the KVKK and related regulations.
- 4.I also acknowledge that I have been informed of my right, in accordance with Article 11 of the KVKK and related legislation, to submit a signed copy of the form available on the (<a href="www.heracharge.com">www.heracharge.com</a>) website, or a handwritten and signed petition, to the Human Resources Department of "HERA CHARGE" at the address "Güllübağlar Mah. Firketeci Sk. No: 2 P.K: 34906 Pendik/ISTANBUL," along with identification documents in person, via notary, or through other methods specified in the KVKK. I may also send the signed form to the email address (info@heracharge.com). I declare that the personal data I have shared with the COMPANY is accurate and up-to-date and that I will inform the COMPANY of any changes to this information.

I acknowledge and declare that I have read and understood the entire Personal Data Collection Procedure outlined above, as well as the Customer Disclosure Notice made available on the COMPANY's website, and I give my explicit consent for the processing, sharing, and storage of my personal data in accordance with the purposes, procedures, and principles specified in the relevant laws, provided that the exceptions listed in Article 6/1 of the KVKK are reserved. I further declare that I have been informed that I may withdraw my explicit consent at any time.